

## QUALITY POLICY

We CU Inspections & Certifications India Pvt. Ltd., strive to be the most **trusted** partner in ensuring the **reliability** and **sustainability** of testing, inspection, and certification supply chains.

We want to help businesses make smarter, safer, and greener choices. To help our stakeholders make more sustainable choices, we will build a future of transparency, integrity, and trust. Our core values of **integrity, safety, entrepreneurship, long-term thinking, and customer focus** guide every aspect of our operations, from client interactions to employee development and community engagement.

We are determined to build a better future by adhering to the principles of integrity, independence, confidentiality, and impartiality, to fulfill the needs and expectations of our customers by continually improving on a consistent basis, by upgrading our competencies in accordance with the ever-changing market scenarios.

We promote transparency to improve our **compliance, efficiency, risk management, internal integration** as well as the **trust** of our clients.

### Main policy items: -

- > We are impartial, independent, responsible, honest, and sincere.
- > We are people; we value health, safety, qualifications, training, proper remuneration, a good work environment, challenges, and fun.
- > We abide by the laws that apply in the countries where we operate and the applicable standards, accreditation norms, and other requirements.
- > We target specific clients and markets to be specialists and to create added value.
- > We value entrepreneurship, efficiency, commodity, and service expertise.
- > We do proper risk assessments and limit our liability to stay in business.
- > We are a group and must be team players.
- > We limit bureaucracy as much as possible.
- > We commit to sustainability.
- > We continue to improve, innovate, and specialize.

This Quality Policy is **communicated** to all our employees and made **available** to relevant interested parties.